

PremierOne[®] CAD and Motorola Solutions Radio Integration

Streamline response with
time-saving integrations

There's a lot for public safety teams to think about as an incident unfolds. First responders rely on critical information including assignment notifications, status of other units, maps and hazards in the vicinity. In the control room, dispatchers must stay in constant touch with responders to keep them in the picture. And if anyone's missing a critical piece of the story, it may impact the whole team's ability to deliver an effective, well-coordinated response.

It's challenging keeping track of parallel voice conversations during major incidents, with the increased possibility of mishearing critical information that potentially puts lives at risk.



Reliable field responder locator

Enhance situational awareness and improve responder safety by tracking field personnel from your PremierOne CAD map when their radios are engaged, including outside of the vehicle. PremierOne CAD and Mobile can display the location of every first responder on the map based on the location of the responder's portable radio. Location information is available from a GPS receiver integrated within the ASTRO® portable radio. When responders need help, you know exactly where to send back-up. The result is faster and more coordinated responses, smarter decisions and safer outcomes.

Efficient status change alerts

Alert dispatch quickly of a critical incident by pushing the emergency/panic buttons available on Motorola Solutions radios. Responders can also improve situational intelligence by updating radio status directly from their device through the Push-to-Talk (PTT) update and unit status using pre-programmable buttons that reflect directly on the PremierOne CAD map.

New device integration

Save valuable time by adding new devices to the PremierOne CAD system quickly and easily without worrying about setup time as your organization evolves and changes.

Streamlined dispatch monitor

Enable dispatchers to see a timeline of status transmissions as well as information on who is speaking over the radio without having to change their current monitor view. This allows dispatchers to keep their eyes on the CAD screen to see who is talking.

Configurable maps

Configure your PremierOne CAD map to show all radios or only those in emergency status as well as automatically center and zoom to a specific level of incident event in an emergency. This helps dispatch focus on the details that matter most during critical events.



CommandCentral AXS Voice Dispatch Console Integration

Simplify dispatch operations by eliminating the need to switch between applications in order to dispatch a call with the Motorola Solutions CommandCentral AXS Dispatch Console and PremierOne CAD integration.



Streamline talkgroup management

Use PremierOne CAD to automatically group talkgroups per incident, helping them dispatch more efficiently. Field personnel can stay connected to dispatchers and other responders without requiring a manual switch of car and body-radio channels, further improving officer safety and outcomes.

Activate tonal responder alerts

Provide responders, vehicles or units with a tonal alert in addition to a voice transmission during critical incidents to improve situational awareness.

Stream response with flexible text messages

Improve responder awareness by sending alphanumeric messages to text-enabled devices. Manage pager information through integration with AXS Console, including alias type, allowing you to send messages to a group of people or devices.

Streamline communications workflows

Automate tonal alerts, voice transmissions and alphanumeric messages as part of your workflow configuration, improving efficiency for your agency and dispatchers. You can send these alerts and messages as part of dispatching an incident or generate them manually, providing flexibility for your agency's unique needs.





SmartIncident Integration¹

For organizations leveraging APX NEXT and N70 series of devices, SmartIncident is a new mobile application designed to surface the most relevant incident information to responders and streamline the incident update process.

Optimize the response workflow

View responder location and status quickly on the CAD map. Enable responders to self-assign to units and update unit status for greater autonomy during incidents—all without leveraging voice communications.

Access critical information at your fingertips

Access key incident information in the field directly on your device screen with SmartIncident. Share incident comments directly with dispatchers on your device.

Enhance real-time situational awareness

Enable responders to see the location and status of other units on the SmartIncident map screen in situations where backup or other resources may be needed. Responders are also notified when a critical incident update is shared by the dispatcher.

To learn how PremierOne CAD and Motorola Solutions ASTRO[®] 25 Radios can help improve your workflows, visit www.motorolasolutions.com/premieronecad



¹ SmartIncident is only available in hybrid-ready PremierOne environments. Minimum PremierOne CAD version necessary is 4.6.16. For information on requirements, please contact your organization's sales rep.

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Available in North America and Latin America.

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