CRITICAL CONNECT IN ACTION:

ESTABLISH INTEROPERABILITY BETWEEN AGENCIES AND ENTERPRISE

AIRPORT OPERATOR

When a recently departed flight declares mayday to air traffic control (ATC), they implement emergency protocols.

EMERGENCY SERVICES

All emergency services agencies in the area coordinate search and rescue activities.

Volunteer and auxiliary defence teams are recruited due to scale of incident.

AIRPORT SECURITY

Airport security engages with police and bomb squad to search airport for risks relating to potential terrorist activity.







CRITICAL CONNECT

Communications operator uses Critical Connect to patch ATC, emergency services agencies and airport security talkgroups. Operator adds airline staff and volunteers' WAVE PTX profiles to Critical Connect to expand talkgroups to all stakeholders.



HOW CRITICAL CONNECT ENABLES A BETTER OUTCOME:

- Delivers seamless, flexible, scalable communications between multiple agencies, across borders and jurisdictions.
- Allows each agency, even those in a multi-tenant environment, to dynamically manage their own resources.
- Real-time exchange of voice and data improves collaboration between agencies and other services, making it easier to share information regardless of device or network.
- Fast, effective response saves lives and protects property.